

## SLOVAKIA



### UPS HOME DELIVERY

Telephone number for recipients

**(+421)-2-16877**

E-mail for recipients

[ecs@sps-sro.sk](mailto:ecs@sps-sro.sk)

Website for recipients

[www.ups.com/sk/en/Home.page](http://www.ups.com/sk/en/Home.page)

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Standard number of delivery attempts **3\***

\*If the 1<sup>st</sup> delivery attempt is unsuccessful, the 2<sup>nd</sup> and 3<sup>rd</sup> delivery attempts will be automatically made on the following days. In case the delivery attempt is not successful, the parcel will be redirected to the local UPS depot. The recipient can re-arrange delivery contacting the carrier via the official website or by phone. In the case of exhaustion of possible delivery attempts and if the carrier doesn't receive any further instructions, usually after 6 calendar days, the parcel will be returned to the sender.

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General delivery window **Monday – Friday 08.00-18.00h**

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Communication **E-mail**

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